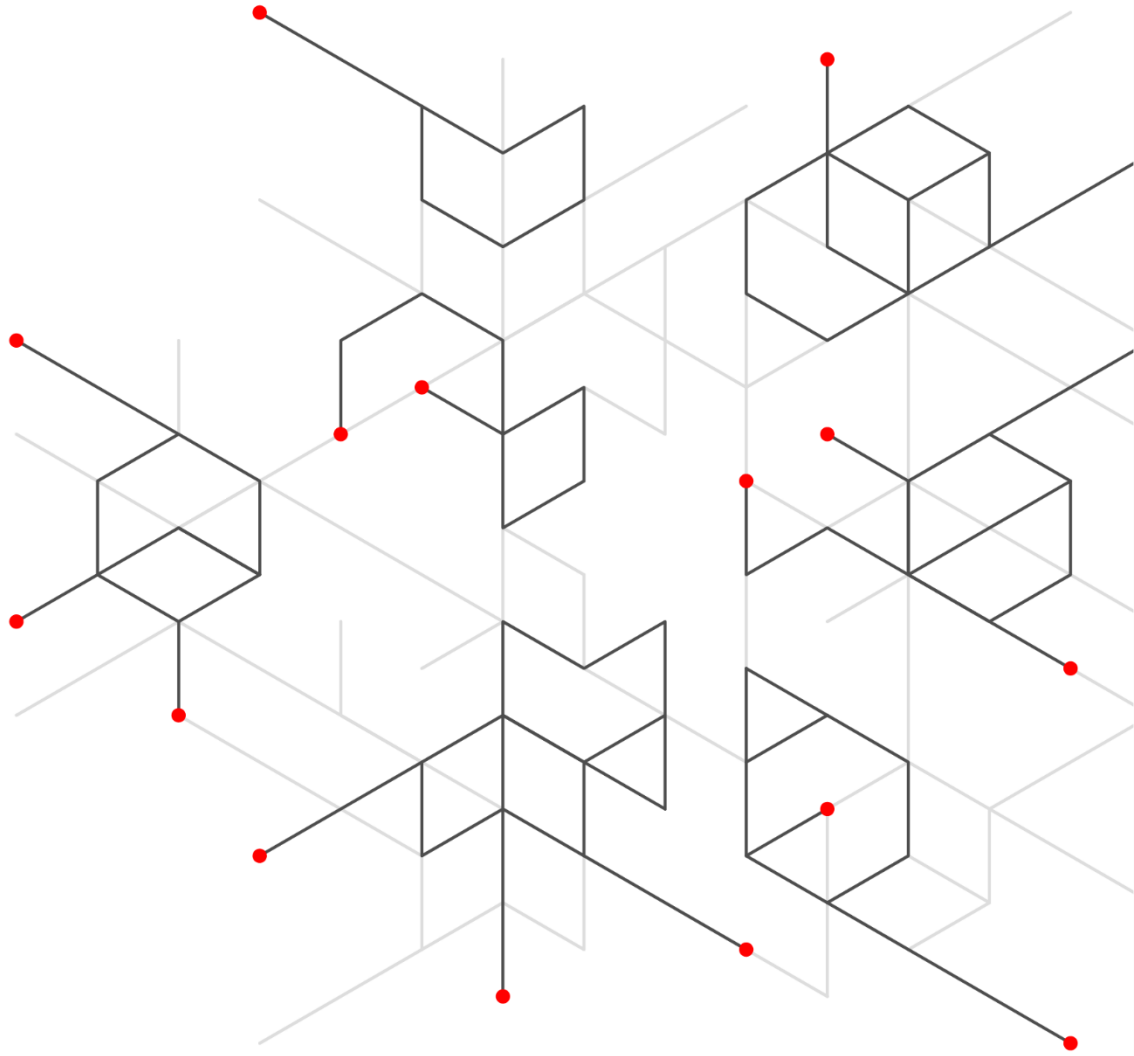
instant systems



USER MANUAL

Package Deal Creation

VERSION 26/05

Package Deals

Package deals automatically apply discounts to the cart when specific conditions are met, such as combining products, time periods, or locations.

Accessing Package Deals

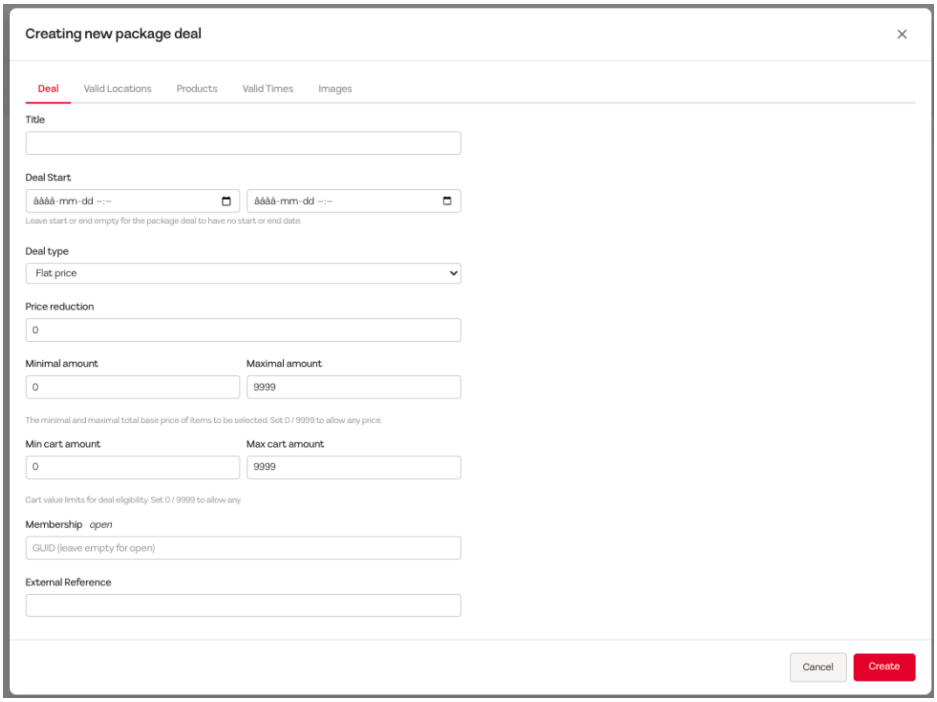
Go to Customer Service > Promotion and select Package deal from the drop-down menu.

Click Search to view existing package deals, or click Create new package deal to set up a new one.

Note: Changes are not applied until you click **Save**/**Create**. You can build and edit the deal without affecting live kiosks until saved/created.

Creating a New Package Deal

After clicking Create new package deal, a form appears with four tabs: Deal, Valid Locations, Products, and Valid Times.



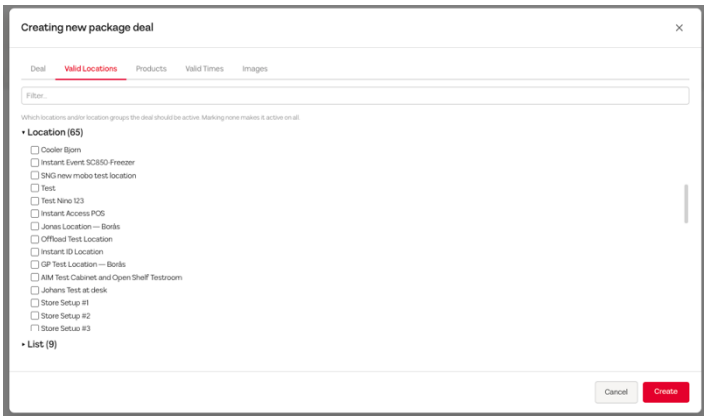
Deal Tab:

- Title: Enter a descriptive name for the deal.
- Set the Start and Stop dates for the overall campaign.
- Choose the discount type:
    - Flat price: Sets a fixed total price for the selected products (e.g., sandwich + soda for 5€).
    - Flat reduction: Applies a fixed discount amount regardless of original price.
    - Percent: Applies a percentage discount. Use optional At least and Up to fields to set minimum and maximum discount amounts in currency.

Valid Locations Tab:

- Select specific locations or predefined location groups where the deal should be active.

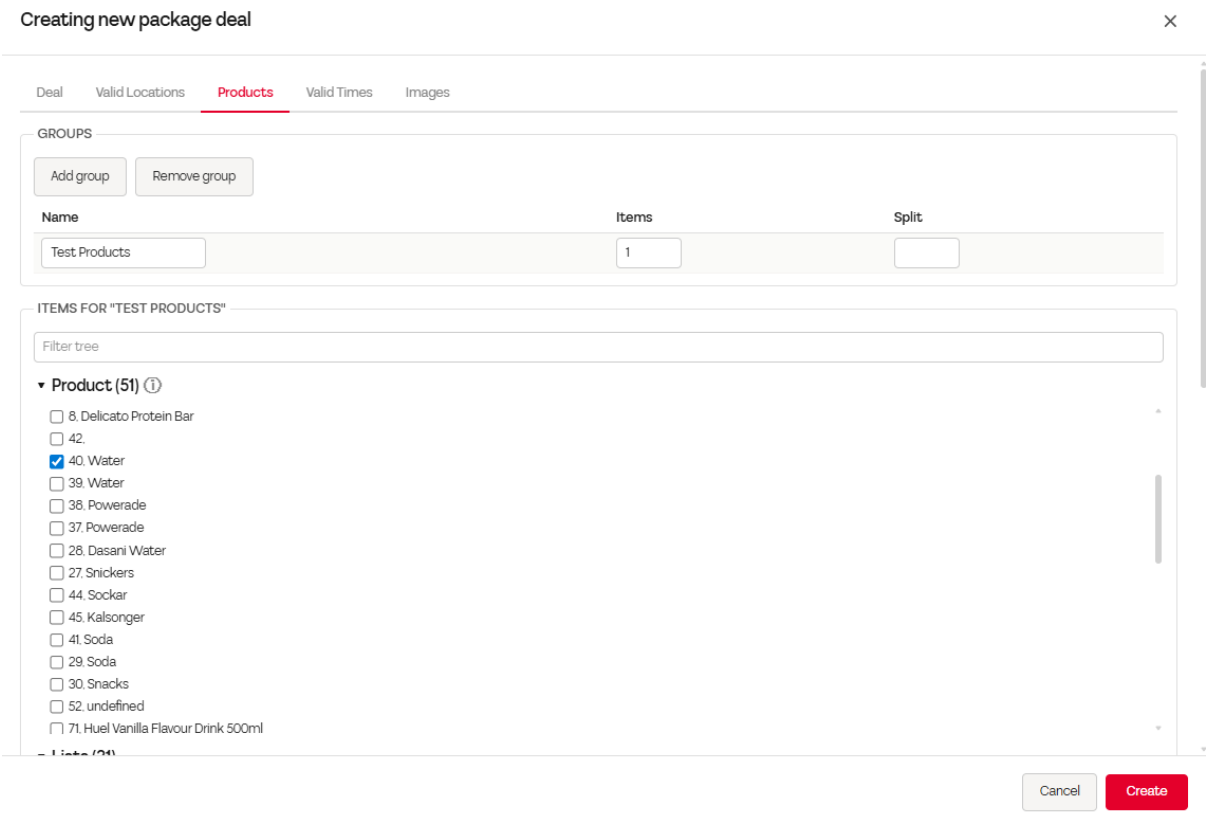
Important note: If no location is chosen, the deal will be active for all locations in your network.



Products Tab

Define which products the deal applies to.

- Click Add group (add multiple groups for combo deals, e.g., one for sandwiches and one for sodas).
- Rename each group for clarity (click the default “new group” name).
- Add products to each group by:
    - Selecting individual products (use the filter or checkboxes), or
    - Using an existing Product list, or
    - Selecting by Product Types.

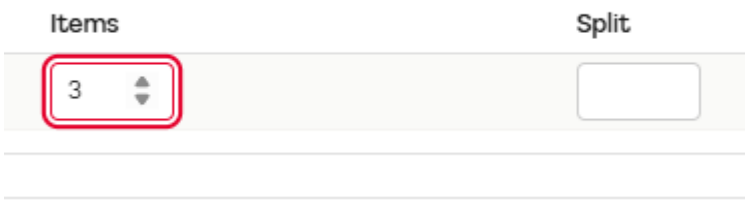


Important note: If no products are chosen, the deal will be active for all products.

Tip: Use Product Lists for easier management when the same products appear in multiple deals. Create and edit them via the dedicated Product List page.

- Add On the right side of the Product Groups there are two fields called Items and Split.
- Items = Decides how many products in the group needs to be taken for the package deal to be valid. This must be entered for the deal to be active.
- Split = How the discount distribution will look on the receipt. Default is 50, meaning the discount will be distributed equally on each product in the Package deal. If you

enter 100, the entire discount will be distributed to a single product. This one is optional and can be left empty.

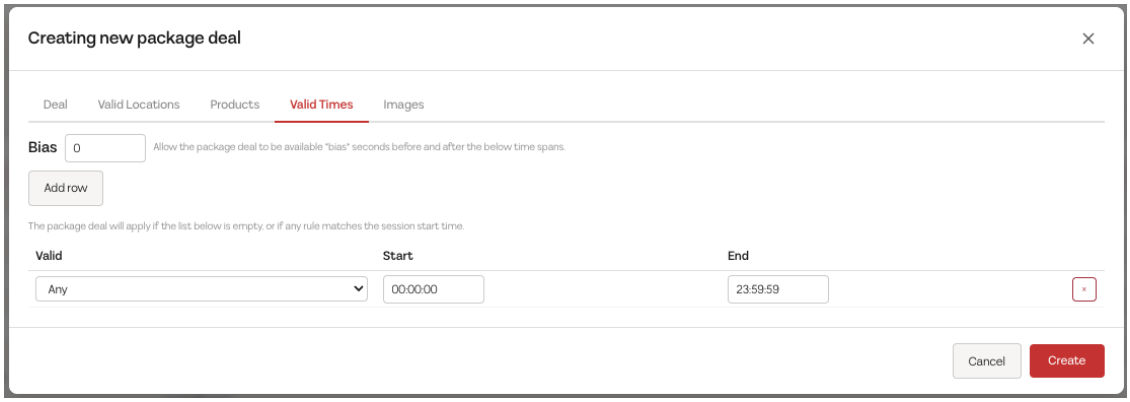


Valid Times Tab:

Define the days and hours when the deal is active.

- Click Add row.
- Choose the days (specific weekday, all weekdays, weekends, or all days).
- Set Start and End times (in local kiosk time).
- (Optional) Enter a bias in minutes to allow slight flexibility around the time window without changing the displayed time.

Important note: If no time rows are added, the deal is active 24/7 during the start/stop dates.

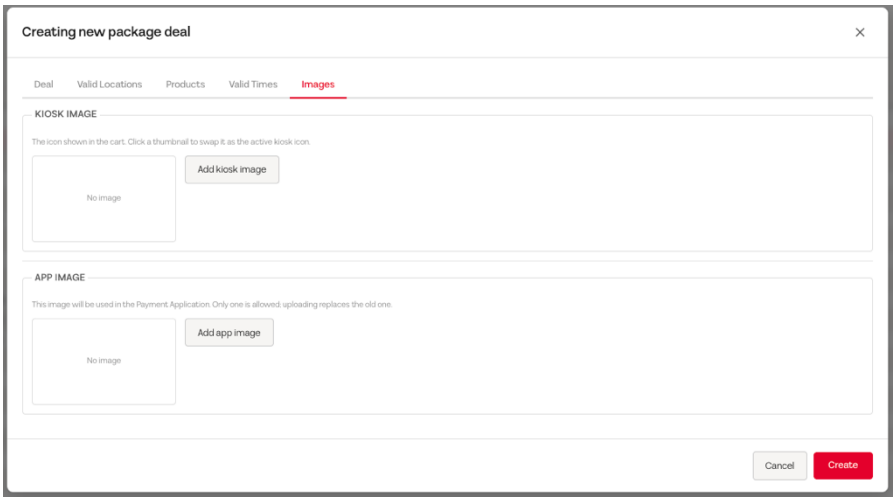


Images

Upload an kiosk image, this is the icon shown in the cart for the Package Deal.

Uppload an App Image, this image will be used in the Payment Application. Only one is allowed; uploading replaces the old one.

Recommended size: 640 × 777 pixels (similar to product images).



Start Page Package Deal

This feature displays active package deals on the kiosk start page as a rotating screen saver. If multiple package deals are active, the system will automatically rotate between them. Each package deal is displayed for 6 seconds before switching to the next one

Settings:

- ShowStartPagePackageDeal: Set to True to enable.
- ShowStartPageDetails: Set to True to keep the logo and Lova QR code visible.

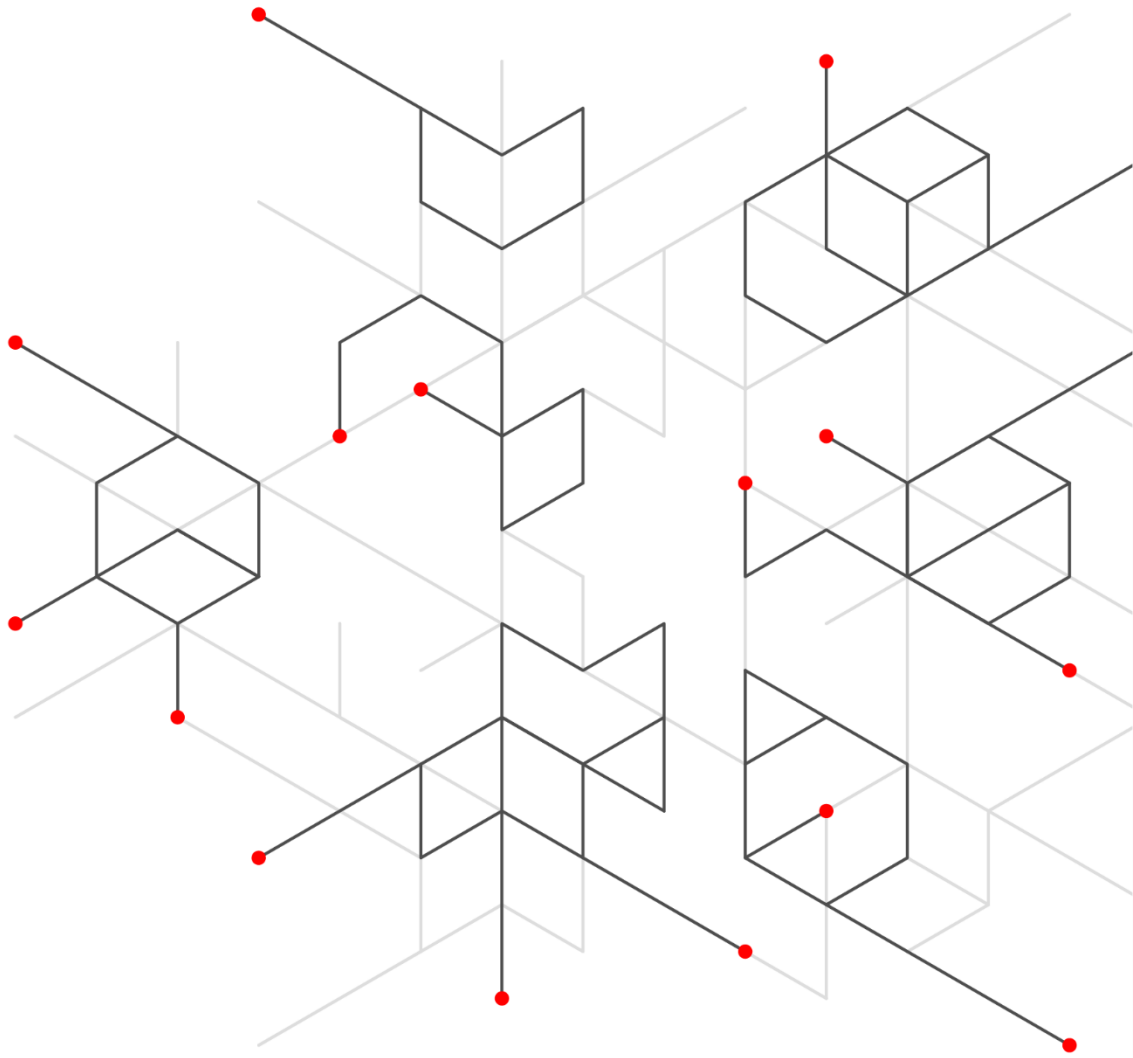
Behavior:

- If ShowStartPageOverlay is True, the start page shows package deals when active, otherwise falls back to the PRE start page.
- If ShowStartPageOverlay is False, active package deals are shown; otherwise the normal start page appears.

Each deal rotates every 6 seconds. Multiple images per deal are also supported and rotated.

Recommended image size: 700×700 px or 800×1280 px (full screen).
Supported formats: PNG, JPG, JPEG.

Note: The start page uses the images uploaded in the Image upload section of the main Package Deal configuration.



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